



OFFICE of GOVERNMENT INFORMATION SERVICES

February 10, 2016—Sent via U.S. mail

NATIONAL  
ARCHIVES  
and RECORDS  
ADMINISTRATION

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[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Re: Case No.: 201600182  
NG: HK: CM

Dear [REDACTED]:

This responds to your November 2, 2015 request for assistance from the Office of Government Information Services (OGIS), which we received via U.S. mail. Your request for assistance pertains to your records requests to the Social Security Administration (SSA).

Congress created OGIS to complement existing Freedom of Information Act (FOIA) practice and procedure; we strive to work in conjunction with the existing request and appeal process. The goal is for OGIS to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release documents. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

We carefully reviewed your submission of information, and we understand that you seek accounting information related to [REDACTED]. In the course of your correspondence with SSA, the agency directed you to make your request to an SSA field office in [REDACTED]. You sent a records request to that office in [REDACTED], but you have received no response. You asked for OGIS's assistance with this matter.

OGIS staff contacted SSA FOIA staff to inquire about the status of your request. SSA informed OGIS that it had no record of your submission; as a courtesy to you, we forwarded a copy of your [REDACTED] correspondence to SSA and the agency has opened a new request for you. Your SSA request, which was assigned request [REDACTED], is in the queue for processing. You

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will receive a response from SSA when the agency completes work on your request.

I hope that this information about your request is useful to you. Thank you for contacting OGIS; we will now consider this matter closed.

Sincerely,

/s/

JAMES V.M.L. HOLZER

Director

cc: SSA FOIA